

# License to ILL

*Interlibrary Loan & Course Reserve  
Services Support the University Mission  
to Reduce Costs for Students*



UNIVERSITY OF MINNESOTA

**Driven to Discover<sup>SM</sup>**

**Emily Riha  
&  
Danika Stegeman**

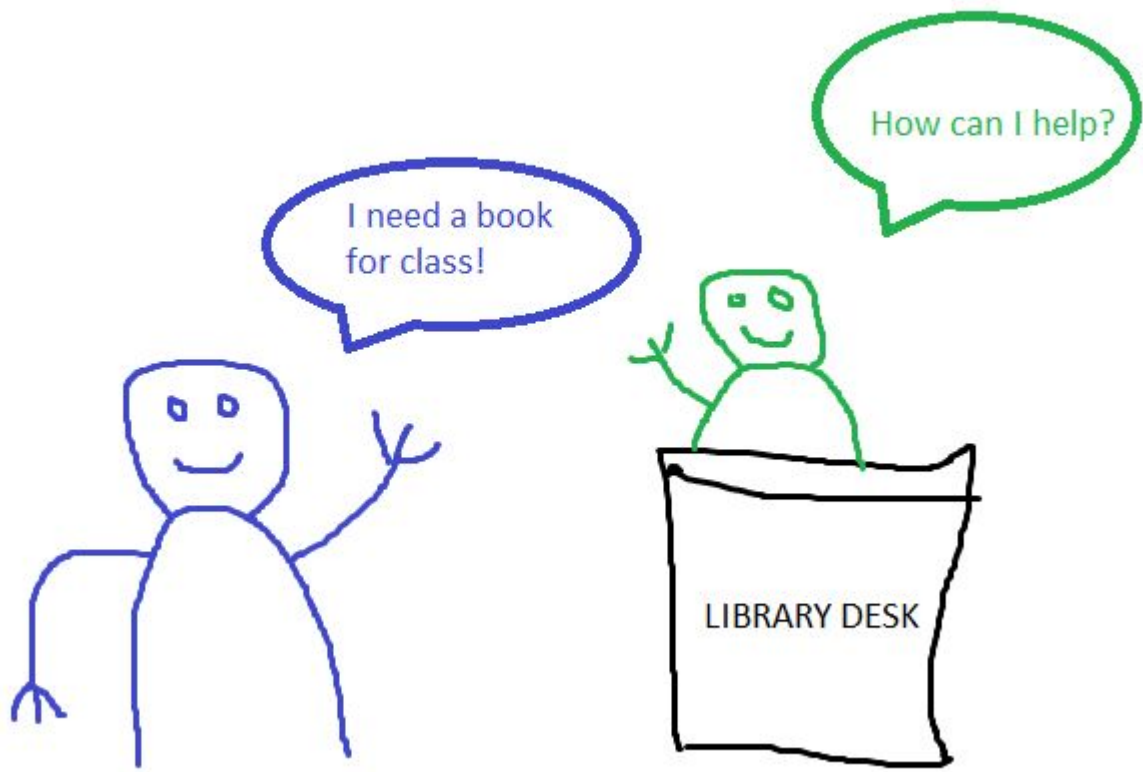
# Agenda

- Reginald's Story + Discussion
- Project summary and catalysts
- Project data and workflows
- Peek at Spring 2015 survey results
- What did we learn?
- What's on the horizon?



# Reginald Discovers His License to ILL: A True Story





I need a book for class!

How can I help?

LIBRARY DESK



☆  
Add to  
e-Shelf

## Peter the Great Critical issues in history.

Paul Bushkovitch

Lanham, MD : Rowman & Littlefield Publishers ©2001

Book

● **Not currently available from** TC Wilson Library General Collection (DK131 .B897 2001 )





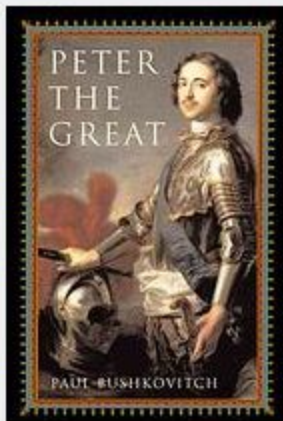
### Peter The Great

R/O **Required**  
Author Bushkovitch  
ISBN 9780521030670  
Copr/Ed/Vol 07//

New	\$68.60	<input type="button" value="Add New"/>
Used	\$51.50	No Stock
Ebook	Ebook Not Available	
Rent New	\$41.15	<input type="button" value="Add Rent New"/>
Rent Used	\$27.45	No Stock

[Rental Terms](#)






## Peter the Great /

Paul Bushkovitch

2001

English  Book xii, 187 pages ; 22 cm.

Lanham, MD : Rowman & Littlefield, ; ISBN: 0847696383 9780847696383

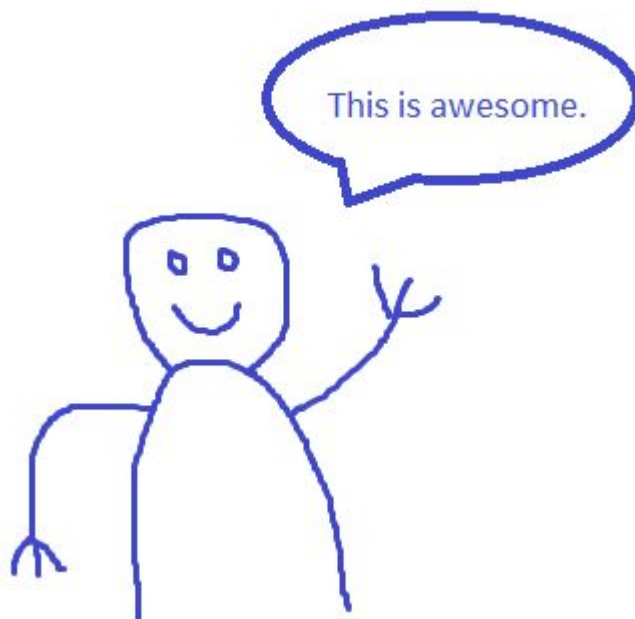
Presents an in-depth biography of the mysterious Russian leader who was responsible for bringing Russia into the modern age.

### GET THIS ITEM

**Availability:** FirstSearch indicates your institution owns the item.

- [Libraries worldwide that own item:](#) 527  [UNIV OF MINNESOTA, MINNEAPOLIS](#)
-  [Search the catalog at University of Minnesota Libraries](#)

**External Resources:** • [Interlibrary Loan/LLiad](#)





Why doesn't  
everyone do this?

# Small Group Discussion

- What brought you to this session today?
- What is your Reginald story?

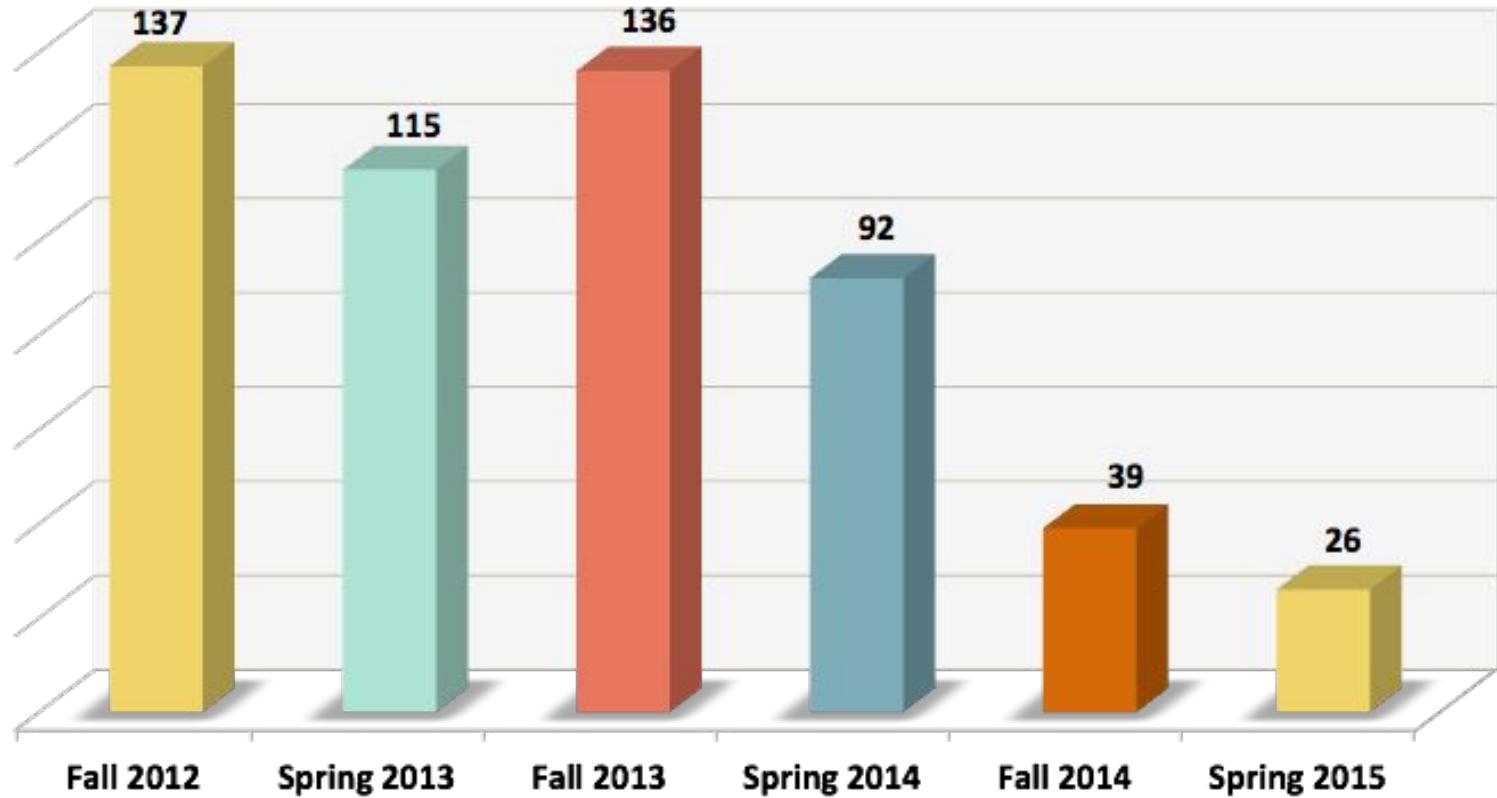
# What's it all about?

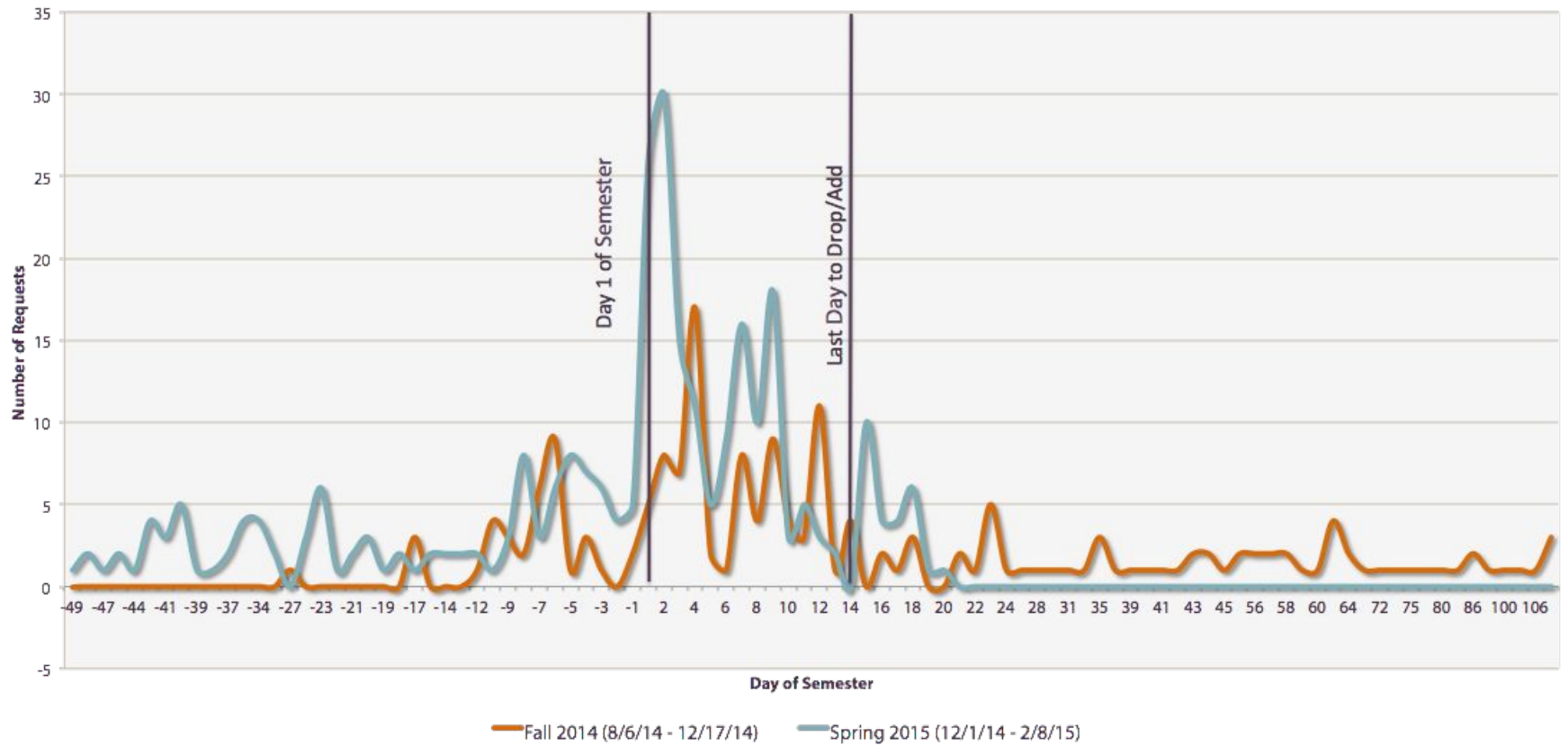
- ILL begins honoring requests for required course materials that were previously cancelled.
- If we own the material, why not also notify course reserve staff so they can put it on reserve?  
Especially ebooks.
- Hey, let's also order materials if we don't own them, since clearly they're needed. And course reserve staff can also put them on reserve. Especially ebooks.
- Then we'll tell the course instructors (and our subject librarians!) about it.

# **ILL will now borrow course required [text]books (and buy some too)!**

- Why the change?
  - Discovery Tool Change
  - CIC Lending Policies
  - UBorrow

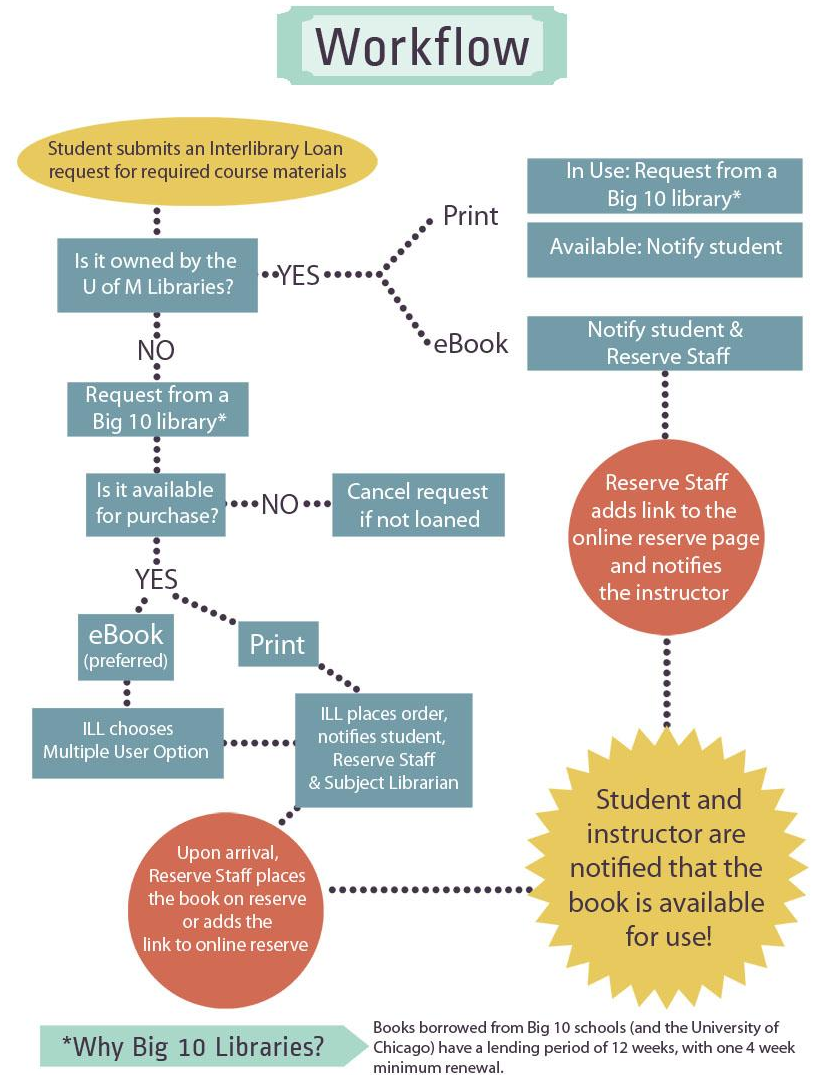
**ILL Required Reading Requests Cancelled by Semester**





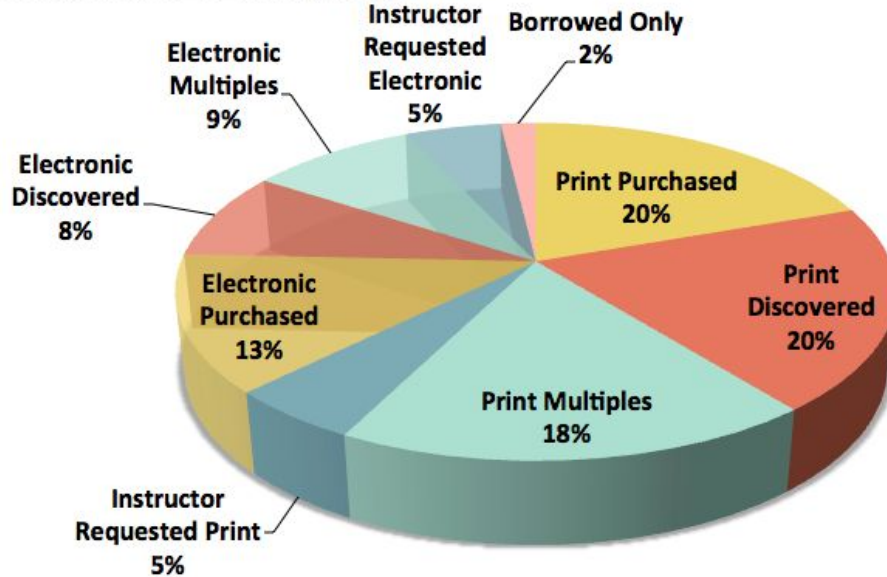
# Guidelines & Workflow

- Purchase Guidelines
  - Under \$300
  - MUPO Ebook Only
  - Class size

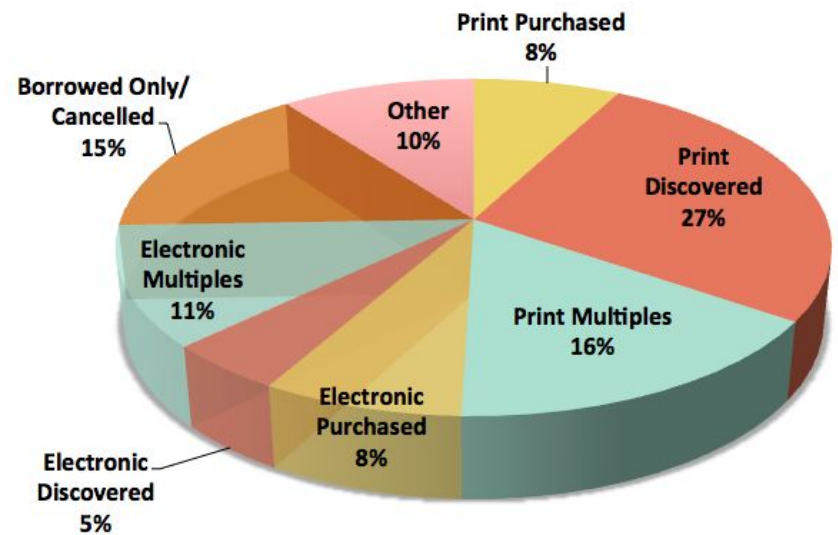


# Fall Semester vs. Spring Semester

Fall Semester 2014 Requests



Spring Semester 2015 Requests



# Potential Student Cost Savings: Books Borrowed through ILL

Semester	Books Borrowed	Total Bookstore Price (Cost Savings)	Average Cost Savings per Student
Fall 2014	68	\$3,719.13	\$54.69
Spring 2015	176	\$6,010.24	\$34.15
Total	244	\$9,729.37	\$39.87

# Potential Student Cost Savings: Print Books Placed on Reserve

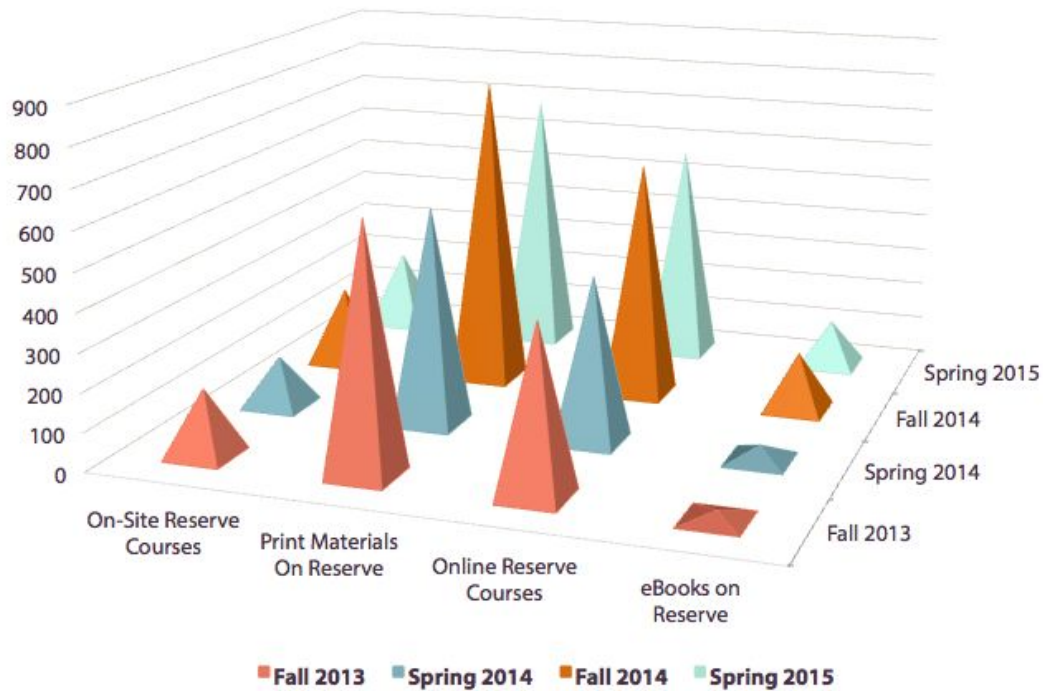
Semester	Total Circulation #s	Total Bookstore Price (Cost Savings)	Average Cost Savings per Check Out
Fall 2014 (47 items)	222	\$35,244.81	\$158.76
Spring 2015 (64 items)	41	\$3,092.45	\$75.43
Total	263	\$38,337.26	\$145.77

# Potential Student Cost Savings: Ebooks Linked on Reserve

Semester	Unique Users	Total Bookstore Price (Cost Savings)	Average Cost Savings per Student
Fall 2014	238	\$11,895.78	\$49.98
Spring 2015	159	\$11,544.68	\$74.61
Total	397	\$23,440.46	\$59.04

# Courses and Materials on Reserve Increased during Project

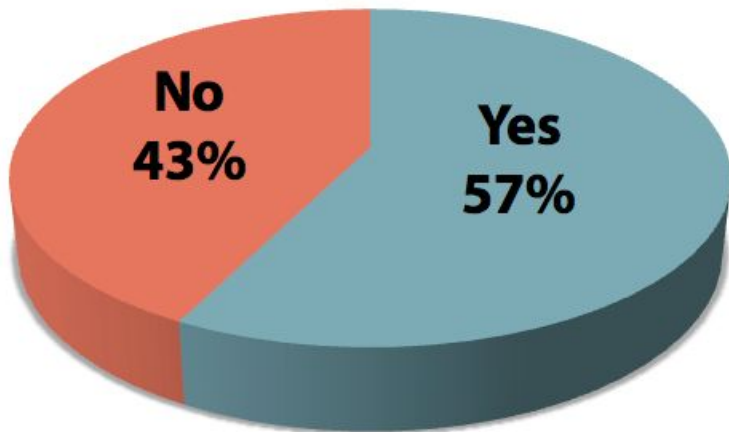
## Reserve Usage by Semester



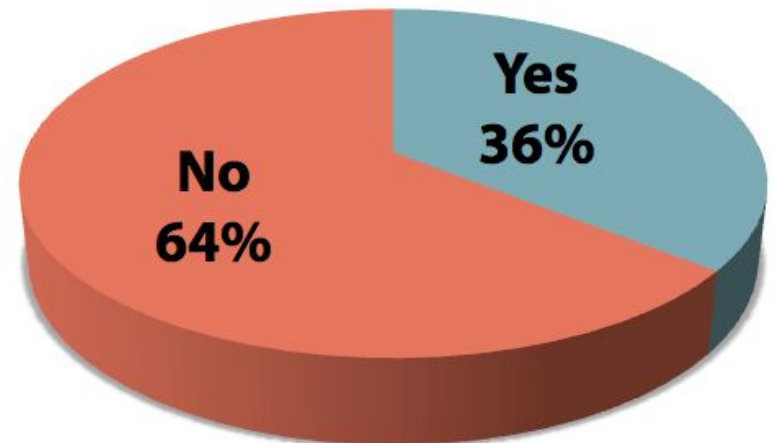
# Oh, snap...

The percentage of students who knew course materials are available through the libraries versus percentage of students who accessed the materials isn't pretty.

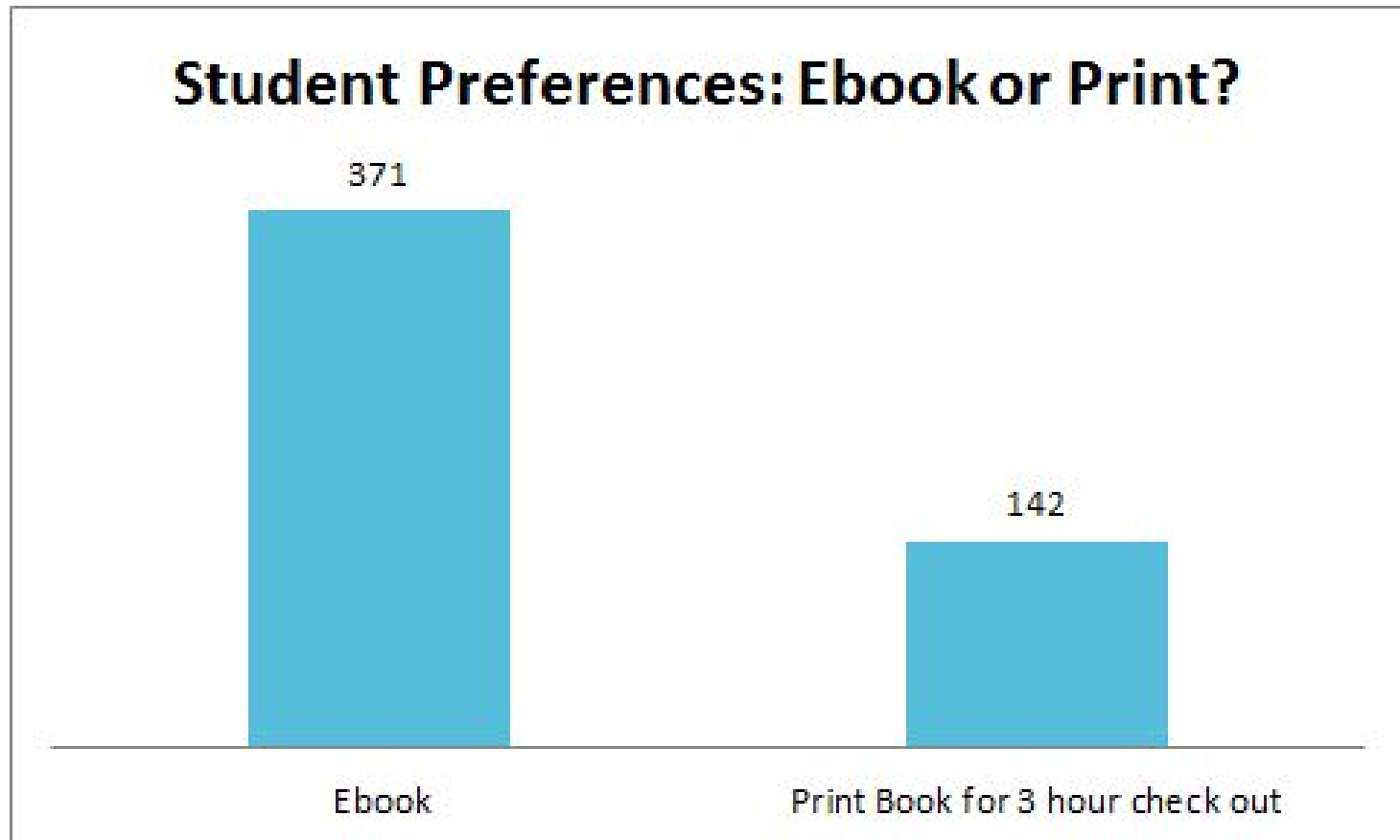
**Did you know you can access many of your required course readings through the library?**



**Did you access any of your required course readings through the library this semester?**

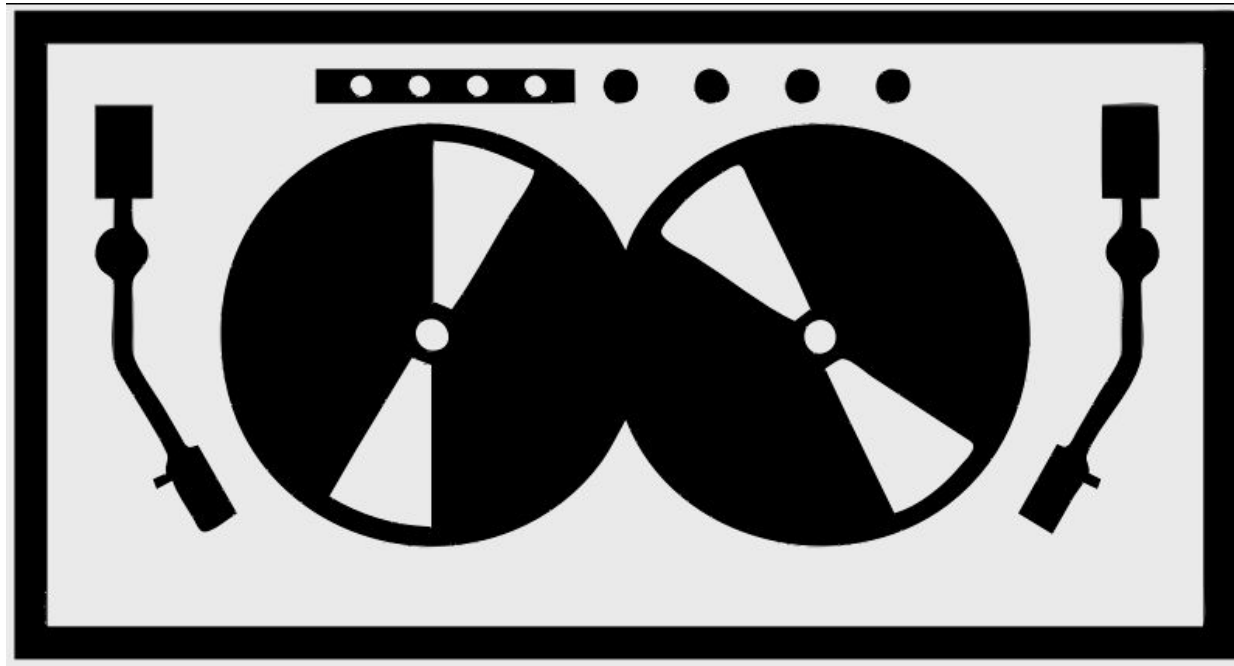


**...but if we do invest in providing required course materials, maybe ebooks are the way to go.**



# Things we learned...

- Limited user access will cause problems.
- Ease of online access trumps print use.
- The earlier in the semester, the better.
- Communicate good works to the students!



*\* Note: we did not learn how to lay down ill beats*

# ...and how we're applying them.

- Include only multi-user resources.
- Purchase only ebooks.
- Partnership with campus Bookstore to identify required books as early as possible.
- Promote material availability to students.



**Save Money  
With The Libraries!**

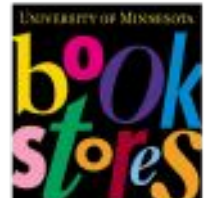
[z.umn.edu/studentsavings](http://z.umn.edu/studentsavings)

IN PARTNERSHIP WITH



**LIBRARIES**

UNIVERSITY OF MINNESOTA



# Collaboration & Partnership

## Bookstore

- Ross Rosati
- Martha Hoppe
- Neil Olness

## Interlibrary Loan

- Cherie Weston
- Melissa Eighmy Brown
- Alice Welch
- Guy Peterson
- Travis Mattson
- Ji Kim

## Acquisitions & E-Resources

### Management

- Charles Spetland
- Lois Christian
- John Halvorson
- Beth Wolszon

### E-Learning

- Shane Nackerud
- Kristi Jensen

# Questions?

The University of Minnesota is an equal opportunity educator and employer.

# THANK YOU!

**Presentation Link: <http://z.umn.edu/license2illpres>**

Feel free to contact us!

Emily Riha: [emilymr@umn.edu](mailto:emilymr@umn.edu)

Danika Stegeman: [steg0049@umn.edu](mailto:steg0049@umn.edu)



UNIVERSITY OF MINNESOTA

**Driven to Discover<sup>SM</sup>**