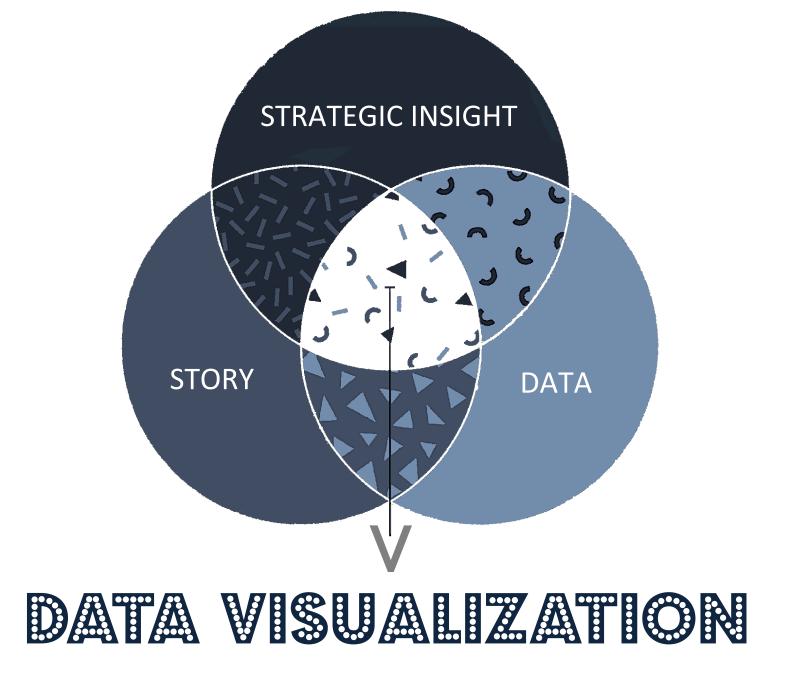
# WHEN YOU'VE GOT IT, Fig. 1. The second of t

## KERRY ANNE KEEGAN

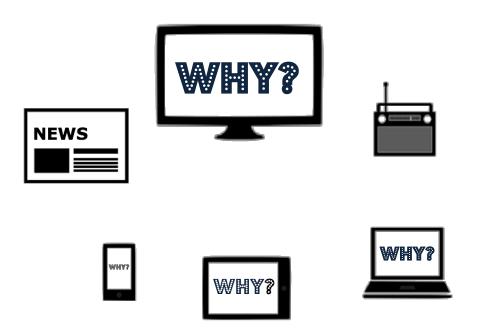
Atlas Systems Access Services 2016



## **EXPLAIN complex** concepts

## **UTILIZE unconscious** information transfer

## CREATE highly shareable results

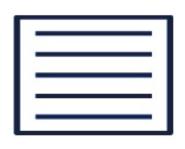


when I was a girl in Sweden, my thoughtful mother gave me this advice

# THE SEA OF DATA KNOWS NO MERCY







## form a narrative



√ advertise

✓ educate







# COMMON THEMES

- 1. the old way needed a change
- 2. nothing like this existed, so we made it
- 3. we found a problem & fixed it
- 4. we give back by...
- 5. trust us; we have nothing to hide
- 6. my boss told me I had to make this

not a good reason for all this work — stick with the boring pie chart

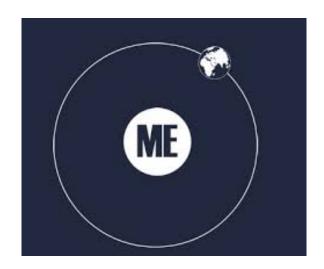
## What's worth sharing?



ISBN: 9780838913086

## BREAKING NEWS

Chances are, your customers don't care about what you did during the day.



How well? How valuable? How satisfied

How much? How economical?

## CONTENT & CONTEXT

#### RECEIVABLES

- achieving visit goal

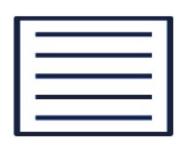
#### **EXPERIENCE**

- staff interaction
- ease of navigation
- comfort of environment

## EXPERIENCE & EXPECTATION

**customer satisfaction** – may NOT be related to direct performance

**service quality** – impression that customer expectations are regularly met

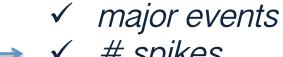


## form a narrative





# 



✓ org overview





# 1. FIND IT



SQL



Access



Excel



T-D-F



**ODBC** 

## 2. IIMASSAGEII IT

#### Data Set

Information, content, facts, processes, numbers, concepts, etc.



How can I make sense of it?

#### Chunking

Units of meaning or Chunks



#### Organising

Intentional order or structure



#### Categorising

Groups based on similar characteristics

#### GROUP A



GROUP B



GROUP C



#### Connecting

Interconnected chunks or categories

#### GROUP A



GROUP B



GROUP C



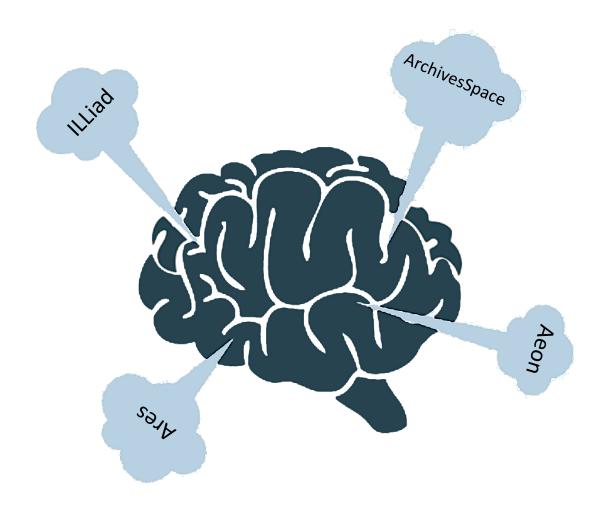
## TRIED & TRUE

- → OCLC usage statistics
- → ILLiad Web Reports
- → ILS reports
- → internal reports

## ON MY RADAR

- → Counting Opinions
- → "Big Data"
- → ARL LibValue & MINES
- → IFLA META Project

## DON'T PANIC (and bring a towel)



## Atlas' online documentation has reports queries!

## ORGANIZE results

## Copyright

The Copyright report shows the items requiring payment of copyright royalties to the Copyright Clearance Center for a given time period.

#### Copyright query

- 4
- 1 SELECT
- 2 PhotoJournalTitle, t.TransactionNumber, ISSN, CCCNumber, CCCOrder, PhotoJournalYear
- 3 FROM
- 4 Transactions t

# IDENTIFY key fields

## TYPICAL METHODS

- chronological
- alphabetical
- geographical
- categorical
- hierarchical

work with the assumption that you'll end up weeding at least half of what you gathered

WHY is each object relevant?

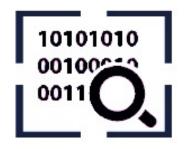
WHO will see the final product?

WHAT will it be used for?



## form a narrative





## choose metrics





## select charts



- ✓ percentages
- ✓ survey results



#### THINGS AMERICA HAS MORE CONFIDENCE IN THAN CONGRESS

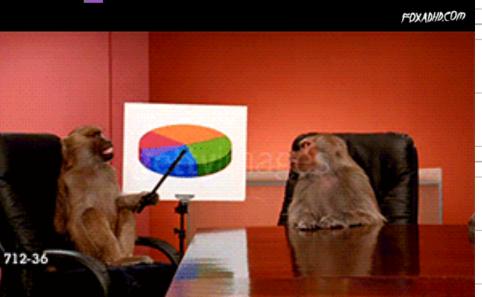


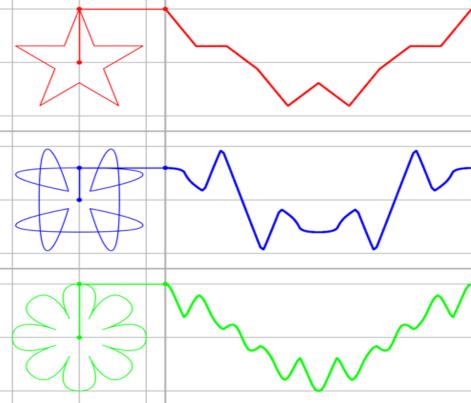
STREET VENDORS

THAT ONE KID

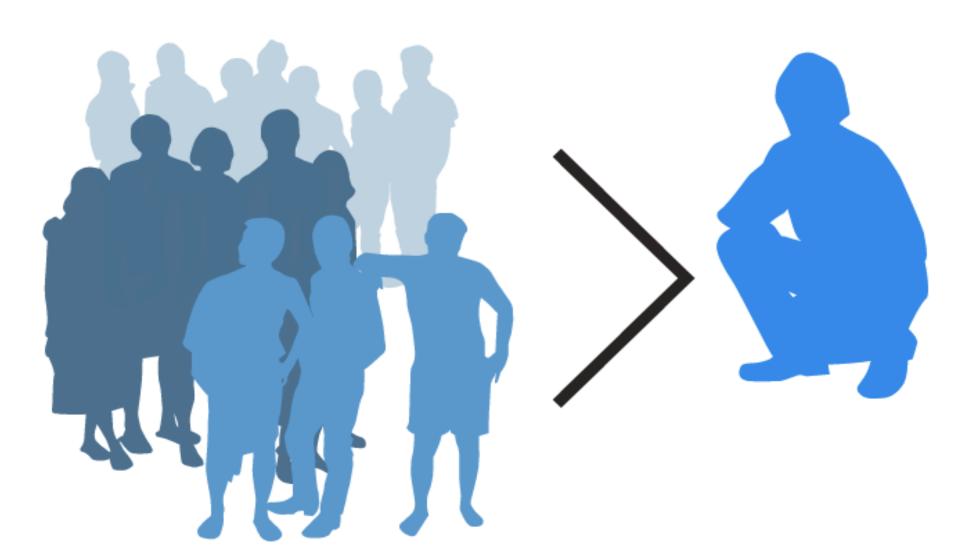
**ROB FORD** 

THAT OTHER KID

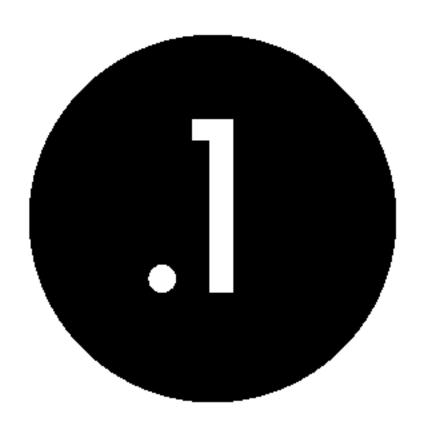




# anticipate your AUDIENCE



### pre-attentive processing





chronologically • alphabetically • geographically categorically • hierarchically



## form a narrative





choose metrics ----









organize & design 

✓ theme & color fonts & weight

- theme & color
- labels & space

# CARDINAL SINS

CAT ->

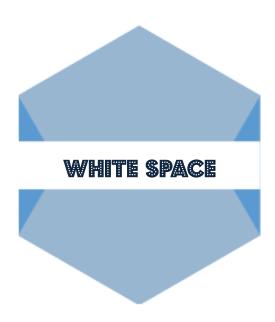
Ill-conceived and poorly designed infographics commit several cardinal sins of infographic creation, which include any of the following:

Including too much information
Inaccurate charts
Lack of a storyline or narrative
A generic appearance
No citations or source list
Not relevant to your audience
Poor headlines that don't engage or interest readers











#### STRENGTH IN NUMBERS

















































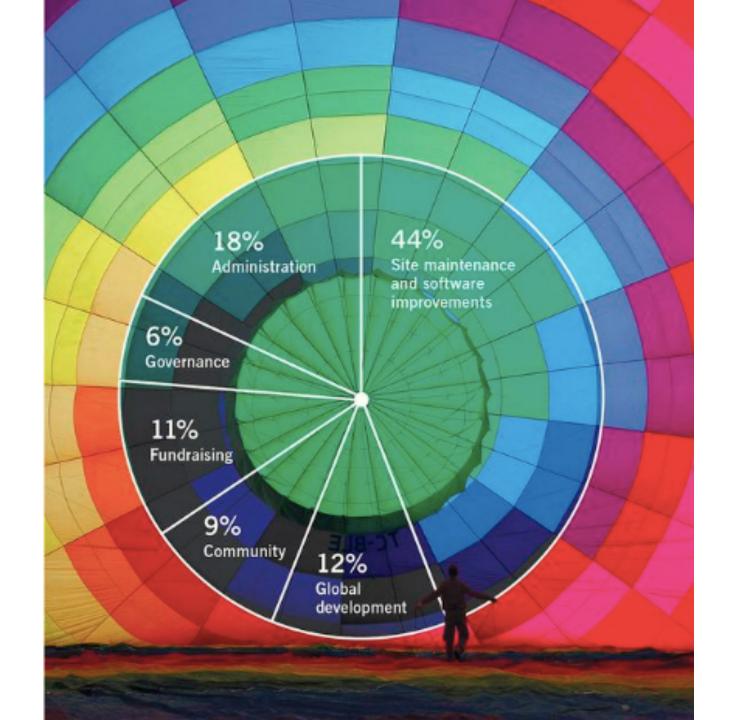




Farm Credit Services of Mid-America

2011 Annual Report

# How to **GRAB ATTENTION** With Your Data Visualizations





# ONLINE TOOLS

# TABLEAU PUBLIC



free to download

multiple data source connections available

save & share online



#### HEADER ONE

Lorem ipsum dotor sit amet, consectetur adipiscing elit. Phasellus sed odio a sem omare varius. Sed turpis dui, dictum eu lacinia vitae, pelientesque id tellus.





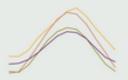
#### HEADER TWO

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Phasellus sed odio a sem omare varius. Sed turpis dui, dictum eu lacinia vitae, pelientesque id tellus.





Lorem ipsum dolor sit amet, consectetur adipiscing elit. Phasellus sed odio a sem omare varius. Sed turpis dui, dictum-eu lacinia vitae, pellentesque id tellus.





#### HEADER FIVE

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Phasellus sed odio a sem ornare varius. Sed turpis dui, dictum eu lacinia vitae, cellentesque id tellus.

## VENNGAGE BASIC

What would you like to create?



INFOGRAPHICS → REPORTS →

POSTERS -

PROMOTIONS -

SOCIAL -

basic templates are free, non-profit premium discount.

awesome blog with tips, tricks, examples, & instructions

# VISME BASIC

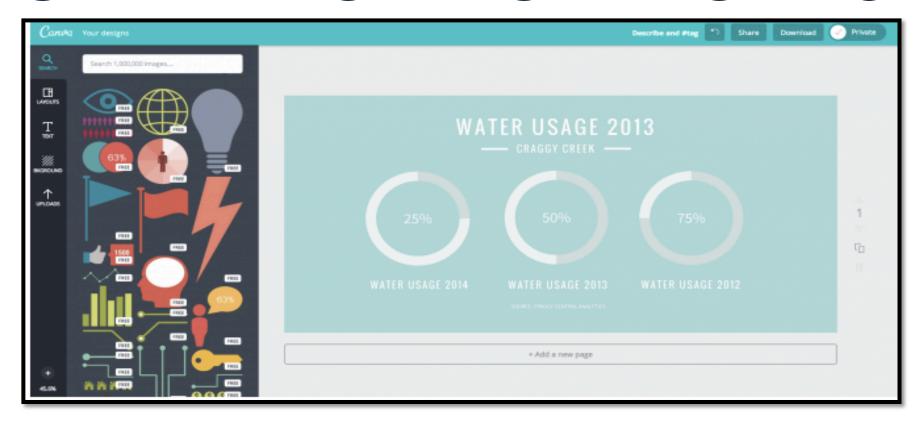


free to use online

limited templates and export features

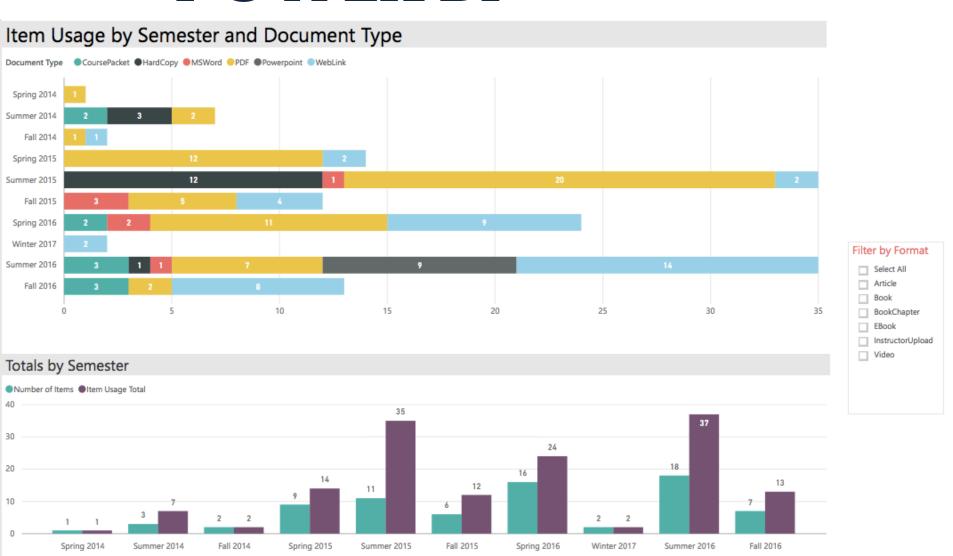
extensive public domain image and icon database

## CANVA FOR NONPROFITS



easy drag-and-drop interface that's free to use online purchase additional, premium images and icons, individually another great "Design School" blog that includes free templates

## POWER BI - demo time!



A public copy is available at:

https://app.powerbi.com/view?

<u>r=eyJrIjoiMWNhNWNhYTctNTI4Zi00NDgyLTk4Y2EtODNkNWM5ZjgxYzU4IiwidCl6IjA3OTQwZWYyL</u> WUwNjgtNDEyYS04ZDk4LWJkNzBkOTBlNzZiYyIsImMiOjF9



- only include relevant data
- ponder decisions affected
- make key connections
- remember the audience

## DON'T

- make it overly busy
- leave out important data
- include irrelevant figures
- procrastinate

## THANKS FOR LISTENING!

Kerry Keegan
Training & Library Solutions Consultant

Atlas Systems kkeegan@atlas-sys.com