



FINDING A SEAT AT THE TABLE

What Access Services Brings to Changing
Models of Collection Development

2015 ACCESS SERVICES CONFERENCE

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WHO ARE WE?

Joyce Melvin

- ILL Manager



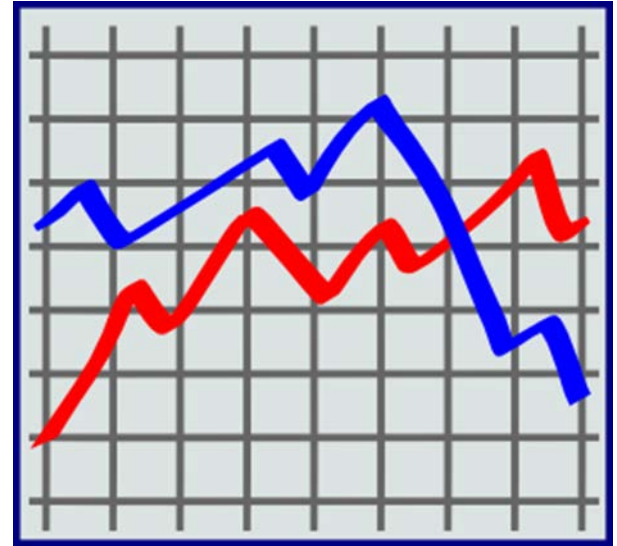
Michael Straatmann

- Circulation Manager



TRENDS IN ACCESS SERVICES

- Reduced Circulation
- Reduced Print Collections
- Increase in Resource Sharing
- Emphasis on PDA
- Combined Service Points
- Reduction in Staffing (All Units)
- Flexible Space Needs



<http://www.clker.com/clipart-43438.html>

SO WHAT DOES THAT MEAN?

- Changing role of Access Services
 - Perception vs. what we really do
- Changing budgets and funding
- Obligation to staff
- Maintaining relevance



NU RESPONSES

Services

- Combined ILL/Circulation
 - Do more with same # of staff
- Combined Service Point
 - “One-Stop-Shopping”
- Rethink Customer Service



<http://libraries.unl.edu/libs>



NU RESPONSES

Spaces

- Drastic re-envisioning of spaces
 - Learning Commons
 - Shared spaces with academic departments
 - Partnering with Student Services
 - Being a more active participant on campus



FINDING OUR SEAT

How does Access Services move forward in this environment?

- Understand historical role
- Identify opportunities for Access to move into
- Build the case for development
- Demonstrate value for institution



COLLECTION CONTENT



COLLECTION CONTENT

Historical

- Access Services responds to articulated needs
- Stacks Management/Requested Data
- Limited to collection size and space
- Never collection content (Reference)



COLLECTION CONTENT

Opportunities

- Changing nature of Library spaces
 - High Density Storage Facility
 - Learning Commons
 - Branch/Shared Spaces
- Need for massive movement
- Need to reduce collection footprint
- Short time lines!



http://news.unl.edu/sites/default/files/media/Love_Library.jpg

COLLECTION CONTENT

Building the Case

- Tools
 - OPAC/Decision Center
 - Preservation Analysis
- Stats
 - Circulation/Bibliometrics/Publishing Trends
- Personnel



COLLECTION CONTENT

- Appointed to CPUC (Collection Planning)
- Provide not only data but strategically plan projects
- Partner with Technical Services on how to best retrieve AND utilize collection use information
- Partner with RIS(Reference) to make informed decisions



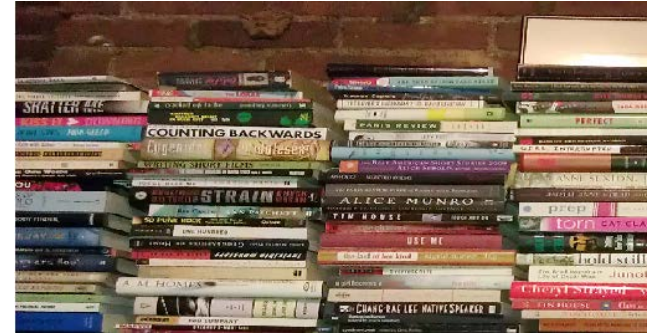
COLLECTION DEVELOPMENT



COLLECTION DEVELOPMENT

Historical

- Approval plans
- Special requests
- PDA via ILL adopted in 2003
 - Very limited



<http://www.asci2012.org/stacks-of-books/21/book-stack/>

COLLECTION DEVELOPMENT

Opportunities

- Decreasing funds
- Changes to TS staffing
- Being more responsive to patrons
- Transition from liaison model
 - Retirements
 - Collection gaps
 - Cross disciplinary materials



COLLECTION DEVELOPMENT

Building the Case

- Tools
 - ILLiad and ILS
- Stats
 - Proven higher levels of circulation
 - Faster response times
- Personnel



COLLECTION DEVELOPMENT

- Appointed to CDC (Collection Development)
 - ILL data regularly incorporated into decisions
 - Monographs & Serials
 - ILL PDA identified as a primary acquisition tool
 - Purchasing criteria reviewed and updated regularly



RECENT CHANGES



RECENT CHANGES TO THE MODEL

- Redefine administrative groups
- CDC and CPUC combined to a new group
- Access Services still represented
- PDA primary mode of print monograph acquisition
- Performance based
- “Opportunities” continually presenting themselves



COMMONALITIES

- Data, data, data!
 - ILL
 - Circulation
 - Stacks (Current & Projected)
- Data tools – Retrieval & Analysis
- Willingness to experiment
- Publish and Present – Internal as well as External!
- Be Present!





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