

Patron-to-patron Lending

A Proposal



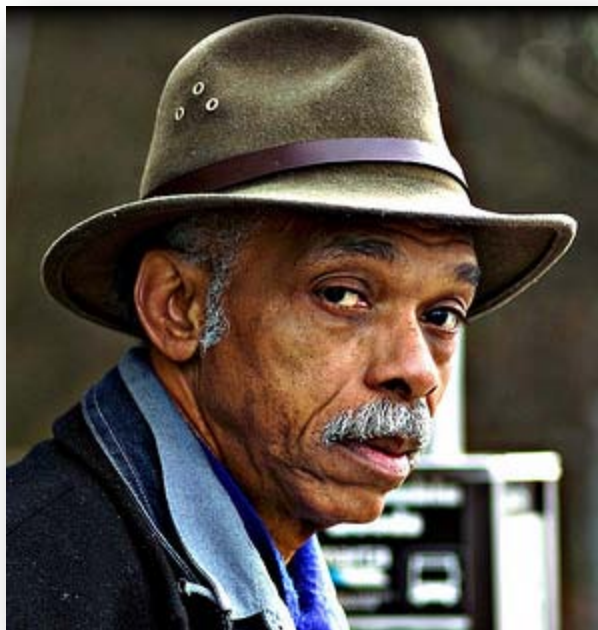
Gerrit van Dyk

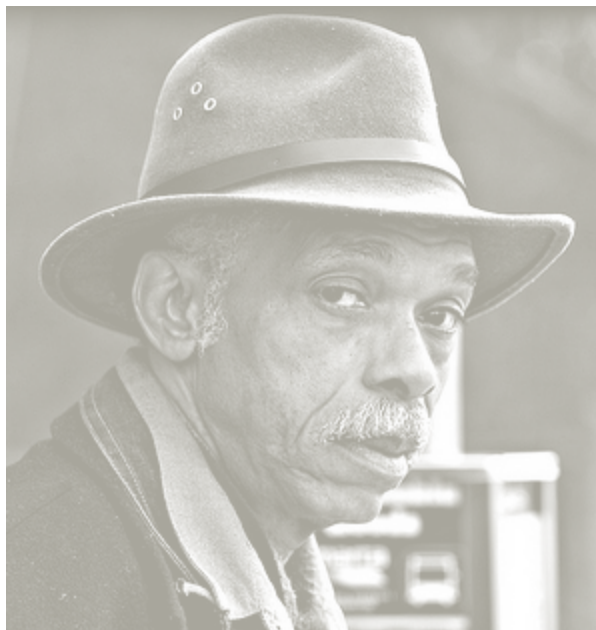
Document Delivery Services Manager

Twitter: @gvandyk1

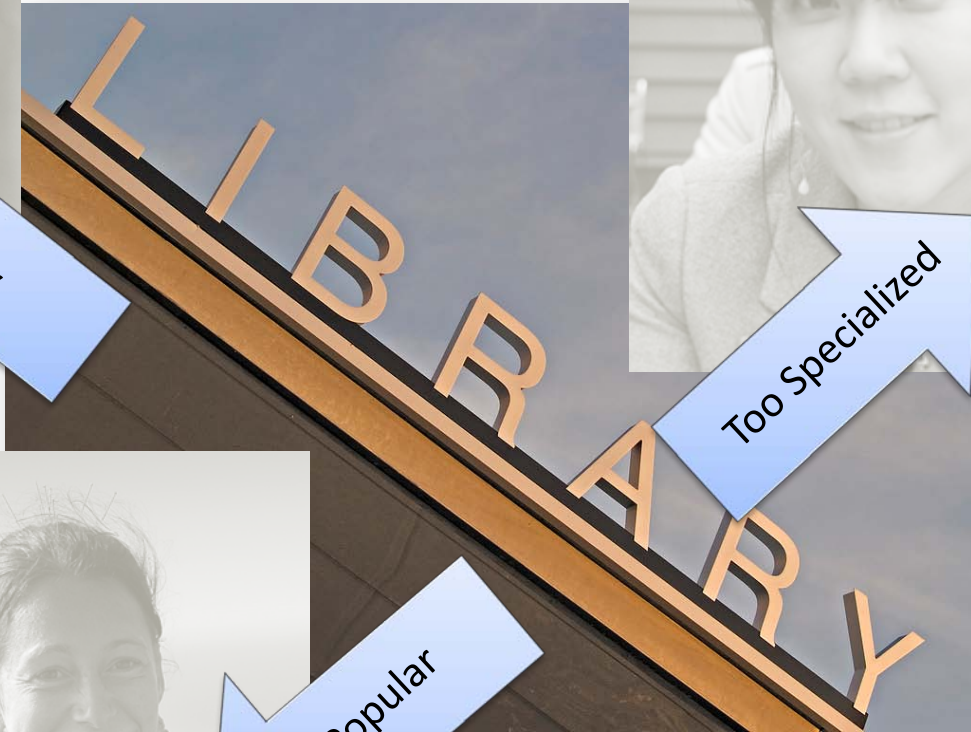
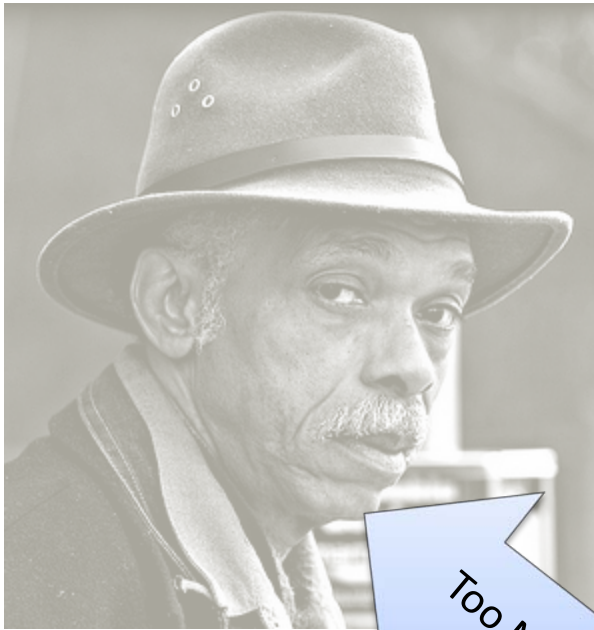
Access Services Conference, 2009

2009.11.12 (Thurs)











Options

- Put their name in the holds queue
- Go to another library
- Go to a local bookstore or online book vendor and order a personal copy
- Continue to try ILL with mixed results
- Borrow from a friend

No Dead Ends





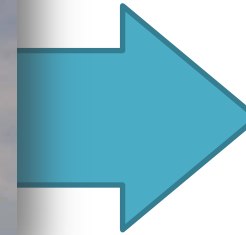
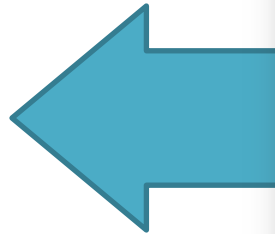
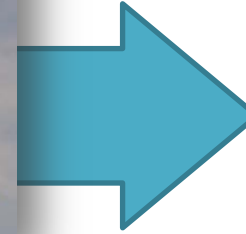
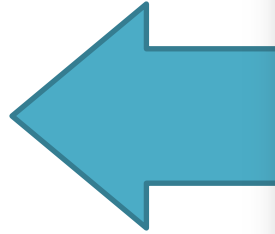
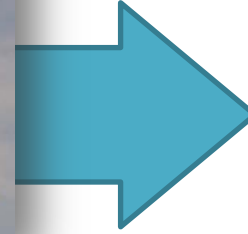
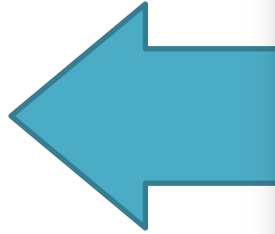
Assumptions

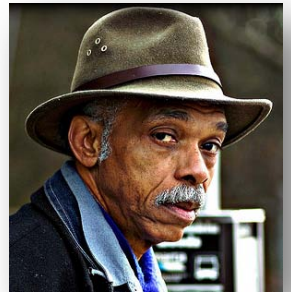
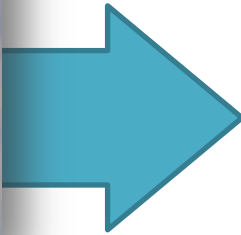
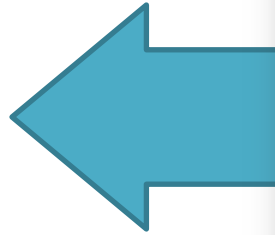
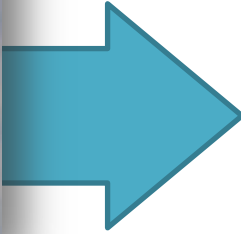
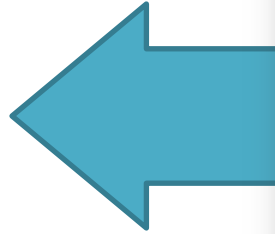
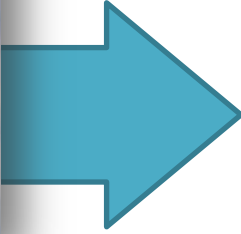
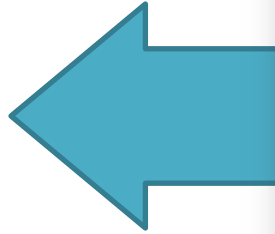
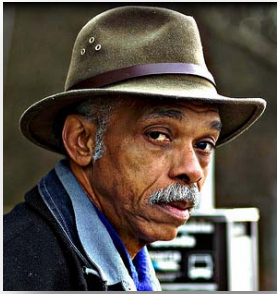
- Assumption 1: Librarians want to get what the patron needs, whatever way they can (e.g., purchase, lend, ILL).
- Assumption 2: Even though we know that it costs more money to fill a request than to cancel it, we would rather have a fill then 'save' money through cancelling.



Options

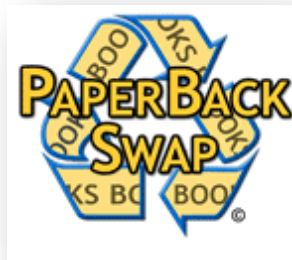
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Rationale



goodreads®

Rationale



The screenshot shows the LibraryThing website interface. At the top is the 'LibraryThing' logo. Below it is a navigation bar with links: Home, Search, Zeitgeist, Talk, Groups, and Local. The main content area is titled 'Top books and authors' and lists the 'top 1000 books'. The list includes titles like 'Harry Potter and the Philosopher's Stone' by J. K. Rowling, 'The Da Vinci Code' by Dan Brown, 'The Hobbit' by J. R. R. Tolkien, and 'Nineteen Eighty-Four' by George Orwell, each followed by a number in parentheses representing a metric.

LibraryThing

[Home](#) [Search](#) [Zeitgeist](#) [Talk](#) [Groups](#) [Local](#)

Top books and authors

top 1000 books

1. [Harry Potter and the Philosopher's Stone](#) by J. K. Rowling (47,938)
2. [Harry Potter and the Half-Blood Prince](#) by J. K. Rowling (44,445)
3. [Harry Potter and the Order of the Phoenix](#) by J. K. Rowling (42,316)
4. [Harry Potter and the Chamber of Secrets](#) by J. K. Rowling (41,678)
5. [Harry Potter and the Prisoner of Azkaban](#) by J. K. Rowling (41,647)
6. [Harry Potter and the Goblet of Fire](#) by J. K. Rowling (41,179)
7. [Harry Potter and the Deathly Hallows](#) by J. K. Rowling (36,359)
8. [The Da Vinci Code](#) by Dan Brown (34,083)
9. [The Hobbit, or, There and Back Again](#) by J. R. R. Tolkien (31,421)
10. [Nineteen Eighty-Four](#) by George Orwell (29,894)
11. [Pride and Prejudice](#) by Jane Austen (29,518)
12. [The Catcher in the Rye](#) by J.D. Salinger (28,262)
13. [To Kill A Mockingbird](#) by Harper Lee (26,662)
14. [Twilight](#) by Stephenie Meyer (24,427)
15. [The Great Gatsby](#) by F. Scott Fitzgerald (24,300)
16. [The Kite Runner](#) by Khaled Hosseini (23,447)
17. [The Lord of the Rings](#) by J. R. R. Tolkien (22,582)
18. [Jane Eyre](#) by Charlotte Brontë (21,084)
19. [Angels & Demons](#) by Dan Brown (20,729)
20. [The Curious Incident of the Dog in the Night-Time](#) by Mark Haddon (20,408)
21. [Animal Farm](#) by George Orwell (20,127)
22. [Life of Pi](#) by Yann Martel (19,364)
23. [Brave New World](#) by Aldous Huxley (19,247)
24. [The Time Traveler's Wife](#) by Audrey Niffenegger (18,912)
25. [New Moon](#) by Stephenie Meyer (18,690)

Popular items are both:

1. heavily requested at libraries
2. but also owned by more users

Rationale





Liabilities?





Liabilities?



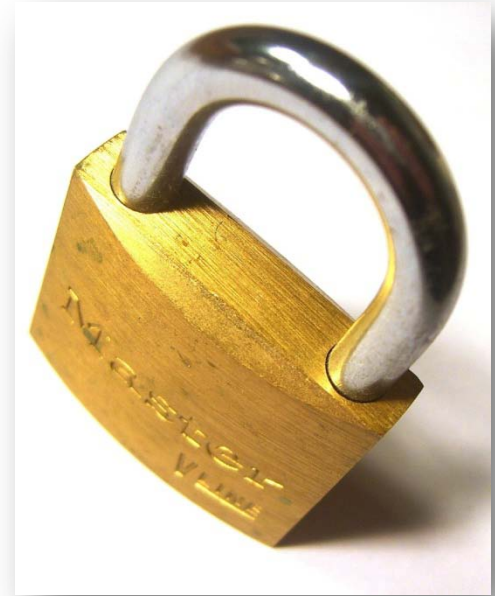


Liabilities?





Liabilities?



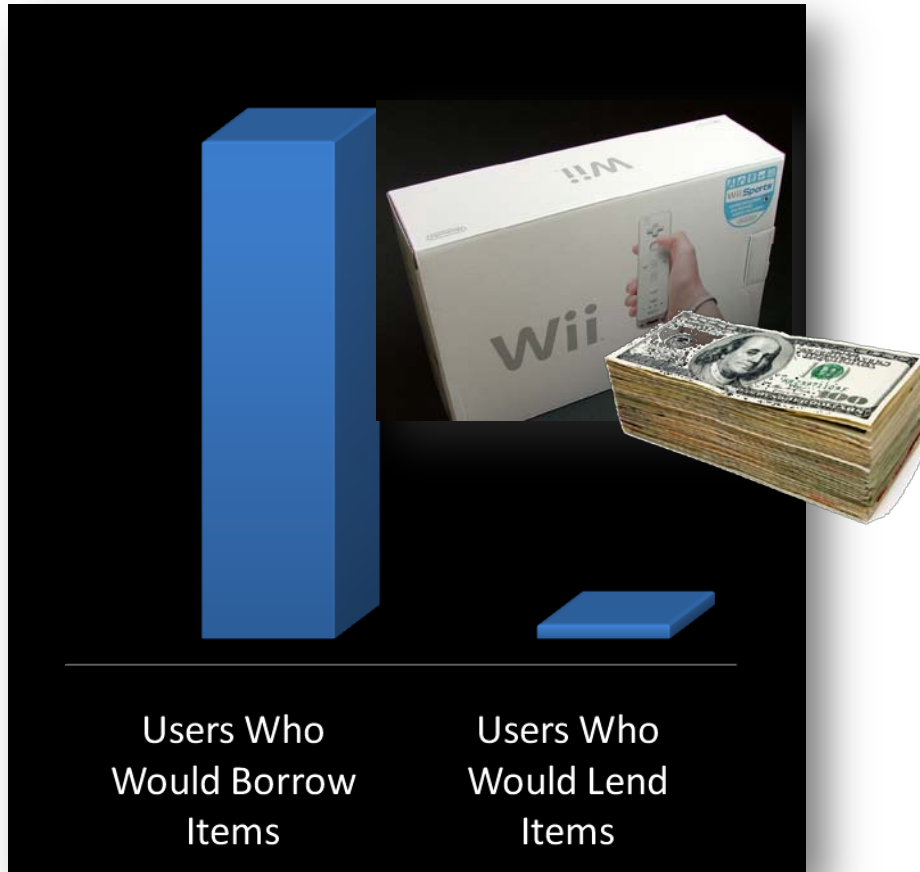


Liabilities?



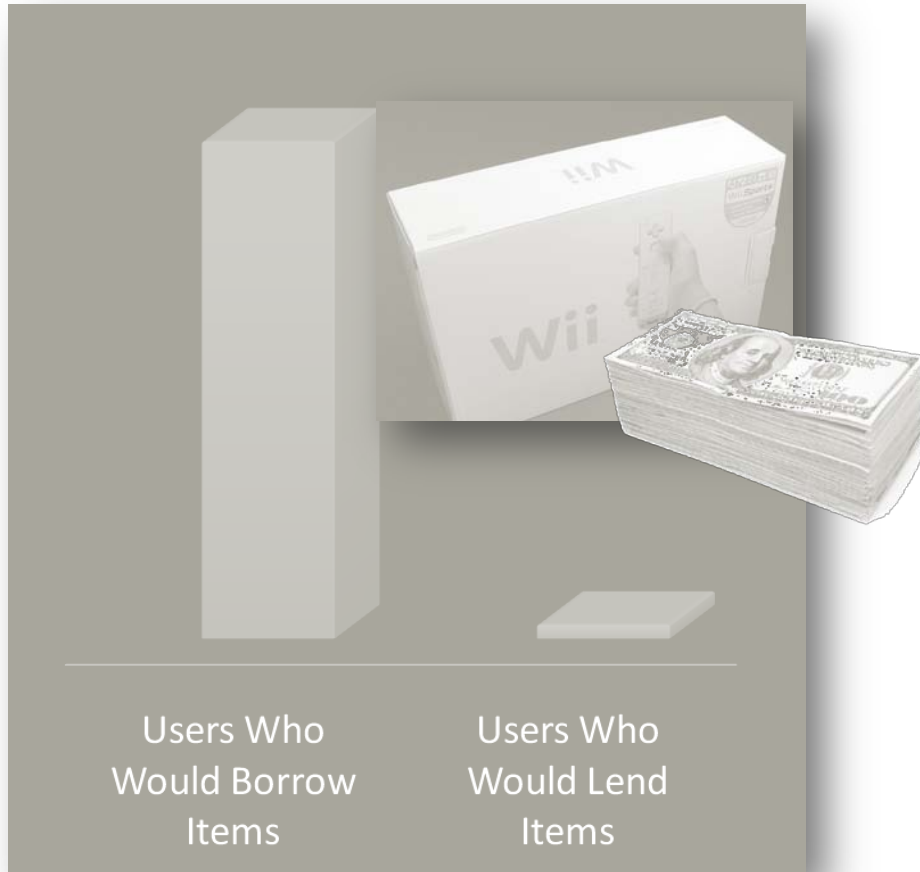


Liabilities?





Liabilities?





Benefits

- Save \$7 in Borrowing costs and \$10 in Lending costs

twitter

[Home](#) [Profile](#) [Find People](#) [Settings](#) [Help](#) [Sign out](#)

Signed up at library for
[#TheLostSymbol](#). Number 1001 in line.
Is palindromic number significant?



about 1 hour ago from web

Benefits



I ♥ MY





Getting Started

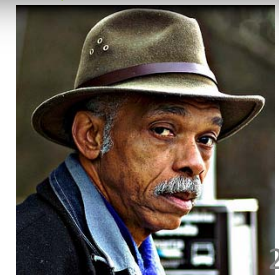
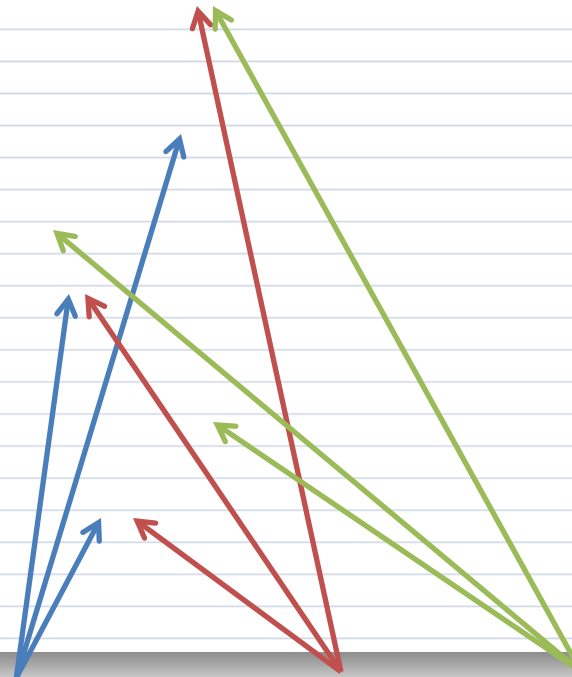






Getting Started

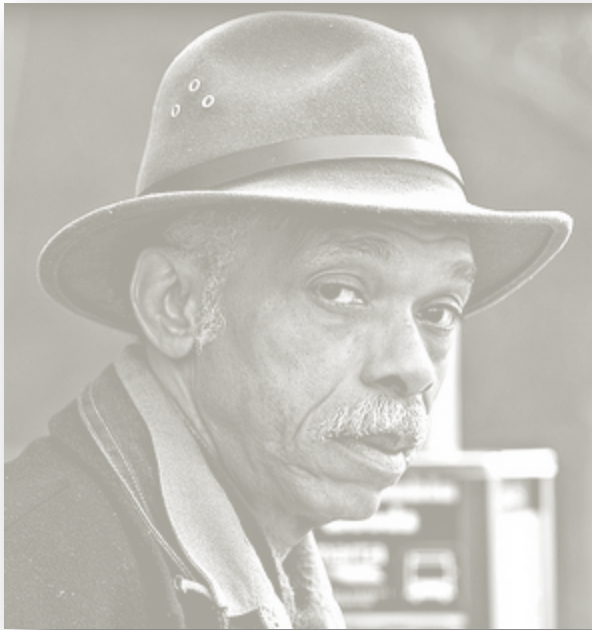
Title	Author	Emails	Uses Per Year		
			2009	2010	2011
Harry Potter and the Half-Blood Prince	Rowling				
Harry Potter and the Order of the Phoenix	Rowling				
Harry Potter and the Chamber of Secrets	Rowling				
Harry Potter and the Prisoner of Azkaban	Rowling				
Harry Potter and the Goblet of Fire	Rowling				
Harry Potter and the Deathly Hallows	Rowling				
The Da Vinci Code	Brown				
Twilight	Meyer				
The Kite Runner	Hosseini				
Angels & Demons	Brown				
The Curious Incident of the Dog in the Night-Time	Haddon				
Life of Pi by Yann Martel (19,364)	Martel				
Brave New World by Aldous Huxley (19,247)	Huxley				
The Time Traveler's Wife	Niffenegger				
New Moon	Meyer				
One Hundred Years of Solitude	Márquez				
Memoirs of a Geisha	Golden				
Slaughterhouse-Five	Vonnegut				





Maintenance

- Database updates
 - Run circ/holds and ILL reports to determine any additions to the database
 - Remove unreliable lenders
 - Remove titles that are not requested anymore
 - Notify users of new titles and if/when you remove titles



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A Proposal



Gerrit van Dyk

Document Delivery Services Manager

Twitter: @gvandyk1

Access Services Conference, 2009

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