

Facilities Management Annual Picnic

“Express Yourself”

Summer

2012

Georgia
Tech
Facilities
Management

Facilities Quarterly

<http://www.facilities.gatech.edu/newsletters/>



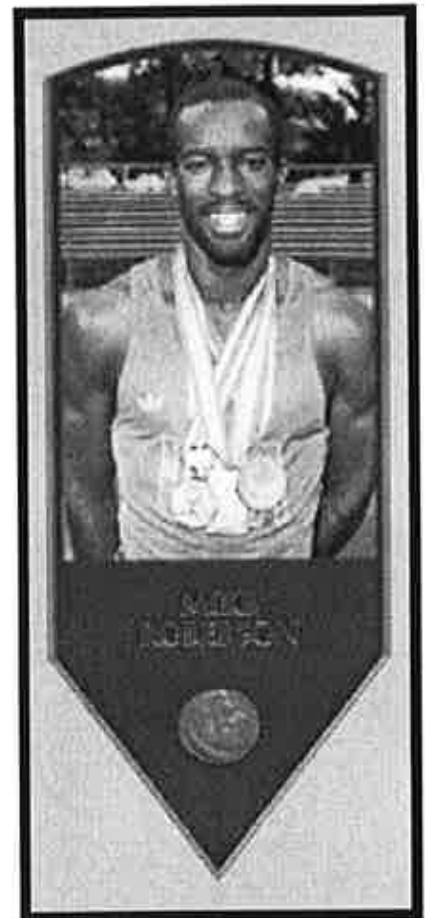
This year picnic was a success. Despite the stifling heat, the temperature was pleasant in the festival area and the atmosphere was fun. We had good music, good food, and lot of entertainment. The employees enjoyed socializing with co-workers that they do not see often during regular work hours. Thanks to all the volunteers who helped make it happens.

Olympic Talent at Facilities

Our own Custodian I, Mike Roberson, world class sprinter all four years (1976-1980) at Florida State. Mike Roberson set records at all levels of competition. He set FSU indoor and outdoor marks in the 60, 100, and 200 meters, and Metro Conference records in the 100 and 200 meters. Roberson won a gold medal in the 100 meters in the World University Games and was a member of the gold medal winning 400 meters relay team in the Pan American Games.

In 1980 FSU's greatest team, led by Roberson, finished 3rd in the NCAA. Mike finished 2nd in the 100 meters and ran on the 3rd place 400 meters relay team. His last race as a collegian was his greatest. Mike won the NCAA 200 meter championship at 19.96 seconds, becoming the first human in history to break 20 seconds at sea level.

-Qualified for the 1980 Olympics, but the Olympics were boycotted.



Warren's Page



The start of another school year is upon us. It is always exciting to see the Campus come alive with students busily moving throughout the Campus. I am always surprised at how many of the students take the time to appreciate their surroundings. Many take note of the landscape and appreciate the hard work it takes to make the Campus look so great. In addition, our students get involved in our recycling and energy programs. Sustainability is a big concern for many of our students.

With the start of school, how far away can another football season be? Football season is probably the most exciting time of the year for the Campus. Again it is another major event on Campus that depends on the hard working folks in Facilities to help make it happen. In addition to any

landscape and recycling folks taking care of all the waste generated by the large crowds, we have people in the stadium ready to react to any A/C, electrical, or plumbing problems.

Speaking of major events, I guess everyone has noticed the movie being filmed on Campus. I have heard several of you say, we should keep the new looks created in some of our buildings. I haven't had the opportunity to meet any of the "stars" but I would not be surprised if some of you haven't seen them moving around Campus. I will be anxious to see the movie when it comes out so I can see if I can pick out any of the areas on Campus where they are filming. It shouldn't be difficult with all the areas involved in the film from Georgia Tech. Again we have some of our people involved in helping support this film. Yes, it is billable.

We have had some of our big events this summer. First was our annual golf tournament. This event is not only a chance to enjoy a round of golf with some friends and colleagues but also raise funds to help us be able to have our annual picnic, chili cook-off, and Christmas Party. Many thanks to Bill Halabi, Garry Lockerman

and Andy Sheffield for organizing this important event.

We also had our Employee Appreciation Picnic this summer. It was lots of fun and the food was great. Congratulations to all of the winners mentioned elsewhere in this newsletter. Much thanks to Bill Halabi and his committee for organizing this very successful event.

It would be great to tell you our budget worries are over and we are back to a more normal situation. Unfortunately this is not the case and we are into our 5th year of no raises and having to do without the resources we need to operate at our best. I know this is not a good situation and I appreciate your dedication during these difficult times. In spite of all these difficulties, Georgia Tech was again recognized by the Chronicle of Higher Education as a great place to work. One of the signature areas helping to earn this recognition for the Campus was Georgia Tech's facilities and the excellent way they are maintained. Congratulations and thanks to you all for your outstanding work.

Facilities Quarterly

Facilities Management Old Days

In recent history, our department's name has changed from physical Plant, to Plant Operations; then to Facilities and Now to Facilities Management. To the right is an old photo from 1980's. For more pictures from 1980's and 1990's, please check the link below.

www.facilities.gatech.edu/newsletters/



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The newsletter is also available online
www.facilities.gatech.edu/newsletters.php

Utilities & Maintenance



1. What is the function of your team ?

Our shop is the support team for the zone on the campus. We are responsible for the infrastructure of the campus including fire alarms, fire sprinklers, elevators, roofs, generators, and electrical, chilled water, steam, gas, domestic water, and sewer distribution systems of the campus. We also maintain the chillers, cooling towers, and boilers at steam Plant and satellite locations. We manage about 37 annual preventive maintenance contracts.

2. Who is the Associate Director and what can you tell us about him?

Casey Charepoo is the Associate Director for Utilities Maintenance. He comes with a background in Mechanical engineering. He has worked in the capacity of a HVAC contractor overseas and in the US. He has been teaching at Gwinnet Technical College for about 20 years. He has worked as an application engineer and a field trouble shooter of HVAC systems. He has worked as technical manager and Director of maintenance for Hotels and Class A office buildings Such as BellSouth and Universities. Casey Charepoo has been married for 37 years and has two boys and two girls.

The oldest son is a burns and reconstructive Surgeon. The younger Son is Electrical engineer. He graduated from Georgia Tech with High honor in 2012.

The oldest daughter has master in public policy and the younger one has a master degree in counseling. He has two grandsons.

Casey Plays Classical guitar and is a music composer. while he lived overseas he had composed/arranged song tracks for movies and various singers.

3. How many employees are there in the Utility and Maintenance department?

I am blessed to work with a talented team of employees who are smart, professional, self motivated, and have a great deal of ownership.

- a. Dianna- Production Control Assistant
- b. Harold- Plants Manager
- c. Zuheir- Preventive Maintenance Project Manager
- d. Jammie- ACM III
- e. Richard- ACM II
- f. Tom- ACM II
- g. Johnny- ACM II
- h. Bruce- Electrician III
- i. Alan- Electrician III
- j. Tony- Electrician II
- k. David- Electrician II

- l. Eric- Electrician II
- m. Jan- Fire Alarm Tech II
- n. Clarence- Fire Alarm Tech II
- o. Noel- Plumber II
- p. Marco- Roofer I
- q. David- Steam Equipment Mechanic III
- r. Will- Steam Equipment Mechanic II
- s. Rick- Steam equipment Mechanic I
- t. Greg- Welder II
- u. Wesley- Steam Equipment Mechanic I
- v. Jerald- Stationary Eng II (Plant operator)
- w. Jonathan- Stationary Eng II (Plant operator)
- x. Dennis- Stationary Eng II (Plant operator)
- y. Butch- Stationary Eng II (Plant operator)
- z. Wesley- Stationary Eng II (Plant operator)
- aa. Steve- Stationary Eng I (Holland Plant)
- bb. Philip- Stationary Eng I (Holland Plant)
- cc. Miguel- Stationary Eng I (Holland Plant)
- dd. Danny- Chiller Mechanic (Plants)

4. What would you like to say to the Facilities Management employees?

People are smart and sensitive. Do not think of anybody as a difficult person. Always consider it as a difficult behavior. Work on the difficult behavior as a challenge. Our slogan is "do it safe or do not do it." Our main focus is customer service and customer satisfaction. We minimize the systems breakdowns by performing preventive maintenance.

Dominick Kidd Drafted by the Kansas City Chiefs

Dominick Ellis Kidd, the son of **David Kidd**, Custodian II, has been drafted by the Kansas City Chiefs. Dominick graduated from North Springs High School in Sandy Springs Georgia. He received a Bachelor of Science Degree in Business Economics from South Carolina State in 2011. Dominick will be a defensive-back for the Kansas City Chiefs. His father states that he is so proud that his son was able to achieve the goal he had since he was five years old. We at Building Services wish Dominick the best and hope the Chiefs win a lot of games. LOOK OUT FOR NUMBER 45!!!



Six Secrets for Wooing, Wowing, and Winning Customers and Their Loyalty

1. Acknowledge your customer immediately
2. Give your customer your undivided attention
3. Give your customer what he/she wants
4. Listen, think, and use common sense
5. Make the last 2 seconds with your customer count
- 6.

(source: Willie's Way by Phillip Van Houser)

Mike Castille Retires July 31st

1. How long did you work at Tech?

I have been a Georgia Tech employee for 22 Years.

2. What are you planning to do with your time?

I plan to travel to Mississippi where my mother and my two brothers live. I am riding my Harley Davidson. From there, I will visit the Natchez Trace. It is a 444 mile drive through exceptional scenery and 10,000 years of North American history. The Trace was used by American Indians, and "Kaintucks" settlers. The Old Trace played an important role in American history. From there I plan to head to Nashville Tennessee to the Grand Ole Opryland. OpryLand is Tennessee's number one attraction.

3. What was the most memorable moment while at Tech?

The Olympics.



4. What advice do you have for your fellow co-workers?

Just hang in there, your time will come. Georgia Tech is a good place to work.



Johnny Devon Stewart II

Private 1st Cass Johnny Devon Stewart II, 17 years old is the son of Colette and Johnny Stewart. Johnny is Air Conditioning Mechanic in the Utilities & Maintenance Department. He graduated from basic training on August 2, 2012 at Fort Jackson, SC. He attended basic training this summer after completing his junior year and before transitioning to his senior year at Dunwoody High School. He is following a long line of family tradition in serving our great country.

Following Major Jonathan Allen (acquisition specialist), are SGT Scottie Allen (Supply Sergeant), and SGT Michael Allen (combat medic), all are brothers of Colette Stewart. After completing AIT training in Kennesaw, he aspires to attend GA Tech.



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1st Place— Cards Game



1st Place— Bean Bag



1st Place— Putt-Putt



1st Place 3 Point Shoot-out



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News

Area 2

Congratulations to Ronnie's daughter Tiffany on completing her master degree. We would also like to welcome Lia Parson-Jones our new Production Control Assistant.



Ronnie's Daughter Tiffany

Energy conservation

Congratulation to Lance's son Zack for graduating from Alexander High school in Douglasville with Salutatorian (2nd in graduating class). Also Congratulations to Mike on the arrival of his second son, Christopher Michael. He was born June 5th.



Mike and Baby

Utilities & Maintenance

Congratulations to Tony on the arrival of his 4th grandbaby, Aaron Michael. He is the second baby to Michelle and Kevin.



Aaron Michael

Also Tony doesn't get enough of Eric at work so he bought a house close to Eric's in Lawrenceville. Eric and Tony lives so close to the Gwinnett Braves that they can watch the fireworks from their homes. Welcome to our new steam mechanic, Billy. Congratulations to Casey and his son Pad who graduated from Tech this semester with Honor in Electrical Engineering.

Eric wants to advise that if you ever get a lunch invitation where you buy lunch first and your buddy buys next, don't fall for it.

Building Services

Congratulations to Chalette Mitchell on the arrival of another grand daughter, Sidney Arielle Banks. Sidney arrived August 9, 2012 and weighed in at 5 pounds 13 ounces and was 19.5 inches long. The girls keep coming. Be on the look out in October!!!



Sidney Arielle

Area 4

In the past quarter we wished farewell to our electrician and friend Ryan Knudsen who, after receiving his master's degree in facilities management, accepted a position with Johnson Controls in Savannah, Georgia. Area 4 personnel were called upon to assist in various ways with the filming of the movie The Internship at the CULC. We have begun preparing for the upcoming football season and look forward to working at the seven home games this year. Go Jackets!

Area 3

We would like to welcome our new plumber Kevin Hester. We knew he has some big shoes to fill, and he has accomplished that so far. We are glad to have him on board. William Robertson is getting prepared for another road race. Good luck! We are glad to know our retiree, Mike Castille, is enjoying his retirement riding the country side on his motorcycle. We wish him a great and long retirement!

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Accolades

Good morning **Tommy**.

I just came from the Mason building and wanted to let you know how impressed I was to see how clean the top three floors are. Your folks did an amazing job of cleaning up the mess left over from the move out of the building.

your quick response in getting the clean-up done is greatly appreciated.

Thanks to you and your crew, I can keep my word and the project can commence without any delays.

Thanks again for a great job - and getting it done as quickly as you did!

Ricky D. Rowe, APA

Sr. Educational Facilities Planner
Capital Planning & Space Management

Chuck/Warren,

I can't thank you enough for the level of effort we received from Facilities in support of the Bernie Marcus visit. By all accounts, the visit today was highly successful and would not have been possible without the hard work and dedication of everyone involved.

Cindy Jackson, Tommy Little, Rod Moore, Frank Lamia, and Hyacinth Ide were very supportive and **Courtney Stinson and Ronnie Croy** (I'm going to miss the Big Guy) went the extra mile to ensure everything was done to perfection. The same goes for **the hardworking people under their supervision**. I am very pleased the way everyone stepped up to make a favorable impression with Mr. Marcus.

Bob Rose--Assistant Director of Operations Georgia Tech/Institute for Electronics and Nanotechnology (IEN)

Good morning Donald,

This morning upon my arrival to work, I received the attached incident report. It identifies two female employees (**Angela Lee & Cynthia Thomas**) which I believe may work under your supervision. The report mentions their immediate response in assisting a GT student during a medical emergency in the Library. I would sincerely appreciate if you would extend to each of them my appreciation for their support during a time of need. Their actions should not go unacknowledged.

Thank you Sir!

Oro Tate, Library

Bill,

I have been meaning to say thank you very much for all of your help getting things setup for Aerodyne and their mobile air sampling van. You all went way beyond the call of duty and we could not have done it without your help. In particular, **Ozzaer** did a fabulous job pulling things together and we can not praise him enough for all of his efforts.

Thank you again! We are deeply in your debt!

Mike Bergin

Professor School of Civil and Environmental Engineering, School of Earth and Atmospheric Sciences Georgia Tech

Greetings,

I just wanted to let facilities know that we greatly appreciate your assistance with any maintenance request our department has. **Malcolm** helped us yesterday with a maintenance request for our de-

partment and we greatly appreciated his assistance as he went above and beyond to make sure we were happy. You guys are always extremely helpful and we greatly appreciate your help! Thank you!

Kind Regards,

Mysty Connelly

Business Manager

Division of Professional Practice

Bill,

Please thank **Billy and Allen** for the great job they did on re-piping the autoclave in EST bldg. room 1130.

Frank Cannella

Facilities Manager

School of Biology, Georgia Tech

Chris.

I was told by those working in that department (Institute Diversity) that the work was done well by Area 4 staff and quickly...so, good job!

Joe Blount

IT Support Professional

& Building Manager for A. French President's and Provost's Offices

Dear Chris,

I just wanted to say thank you for having Karka come by the office and help with getting the hand truck inflated properly. Karka made me proud to have him as a co-worker when about ten minutes after our first contact he showed up to take the hand truck for repairs. He saved me a lot of time and aggravation. Just want you guys to know he went **above and beyond what the ordinary do!!!**

Rudy